



Services and characteristics

Hotel facilities

- Travel Agent
- Boutique
- Internet corner
- Gift Shop
- All year round swimming pool
- Children activities
- Cots
- Babysitting service
- Steam room
- Beauty Shop
- Health Centre
- Pharmacy
- Jacuzzi
- Hairdresser's
- Beauty salon
- Sauna
- Massage service
- Medical service
- Spa
- Relaxation area
- Treatment rooms
- Car rental
- Limousine service
- Beach club
- Disco
- Garden
- Solarium
- Front desk safety deposit box
- Currency exchange
- Early Check-In
- Late Check-Out
- Concierge
- Multilingual staff
- Valet parking
- Security service
- Nearby fitness centre
- Water Sports
- Gym
- Fitness Center

Room facilities

- Wake up service
- Pay per view films
- Satellite TV Radio
- Pay TV
- Cable TV
- Bathrobe
- Toiletries kit
- Hairdryer
- Air-conditioning
- Safety deposit box
- Smoke detectors
- Minibar
- Iron and ironing board
- Alarm clock radio
- Voltage 120V
- Internet connection
- High speed internet access
- Wireless internet access
- Direct-dial telephone
- Deluxe rooms
- Standard rooms
- Superior rooms
- Adjoining Rooms
- Executive rooms
- Room adapted for the disabled
- Non-Smoking rooms
- Superior rooms with Marina views
- Junior-Suites
- Presidential suite
- Suites

You can relax and take a dip in the panoramic style swimming pool and Jacuzzi, take a break and unwind on the Bali sun beds or leave the kids and exercise your body mind and soul at the Fitness Center & Spa. Discover the excellent gastronomy, served by the renowned "Hacienda El Mortero" Restaurant, and its high Mexican cuisine enlivened by the sound of the traditional Mariachi band. Aquamarina restaurant is complimented by the stunning view of the ocean which surrounds it, creating a peaceful relaxed atmosphere for all. NH Krystal Cancun is perfect for families, couples, honeymooners, weddings, meetings and social events



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- Wheelchair accessible elevators
- Room(s) for the disabled
- Bar
- Café Bar
- Beach bar
- Swimming pool bar
- Large buffet area
- Cocktail Bar
- Breakfast buffet
- Room breakfast
- Lobby bar/ lounge
- Restaurant
- 12 hours room service
- Snack bar
- Vip lounge
- Nearby parking
- Onsite car parking
- Laptop rental
- Cellular phone rental
- Catering
- Internet connectivity
- Wireless internet access
- Computer rental
- Audiovisual Equipment
- Conference and banqueting facilities
- Conference services
- Rooms for groups
- Hall
- PC Business Area
- Meeting rooms
- Fax service
- Photocopying service
- Computer printing
- Laundry service
- Dry cleaning service
- Ironing services

Restaurant Hacienda El Mortero



Hacienda El Mortero

We offer a traditional Mexican cuisine. Cancún, a privileged locale due to its closeness to shopping centers and to the heart of the city's nightlife scene. The restaurant's design is a replica of the the original Hacienda El Mortero in the state of Durango, Mexico.

Our Cuisine

For those who are looking to try typical Mexican dishes, this restaurant's menu offers flor de calabaza with poblano chile and sampler dishes such as chicken tacos, quesadillas, tostadas, and chorizo and guacamole sopes. For main course we offer the following delicacies: fillet in a sauce of four dried chilis, shrimp over roasted pineapple and, of course, the Mexican-style fish fillet . As for red meat, in addition to the American cutlets, we offer a beef fillet a la tampiqueña with guacamole, tamale, and enchiladas. For dessert, we have a cheese in strawberry sauce and coconut custard. Within our restaurant you can enjoy a menu consisting of three dishes of your choice for US \$42.

Type of Cuisine

Typical Mexican and international specialties.








Average price

US\$42

Services

Capacity to serve up to 220 people, Free parking places, Possibility to reserve halls, All credit cards accepted.

Meetings & Events

Function room name	Height (m)	Area (m ²)	 Banquete	 Square	 Reception	 School	 Theatre	 U Shape	 Cabaret
3 Madrid I	3.4 m	164.3 m ²	100	60	220	90	200	50	-
4 Madrid II	3.4 m	195.0 m ²	120	60	240	120	220	50	-
1 + 2	3.4 m	181.4 m ²	140	80	230	120	180	70	-
1 Tulum I	3.4 m	106.2 m ²	90	45	150	80	120	35	-
2 Tulum II	3.9 m	75.2 m ²	50	25	80	40	60	20	-
3 + 4	3.4 m	359.0 m ²	140	100	460	210	420	90	-